

			PISP				Mobile Banking				Internet Banking			
An	Trimestru	Data	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time(ms)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)
2019	3	9/14/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1197.00	98.50%	100.00%	0.00%	1197.00	98.50%
2019	3	9/15/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1190.00	98.50%	100.00%	0.00%	1190.00	98.50%
2019	3	9/16/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1053.00	98.50%	100.00%	0.00%	1053.00	98.50%
2019	3	9/17/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1245.00	98.50%	100.00%	0.00%	1245.00	98.50%
2019	3	9/18/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1067.00	98.50%	100.00%	0.00%	1067.00	98.50%
2019	3	9/19/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1103.00	98.50%	100.00%	0.00%	1103.00	98.50%
2019	3	9/20/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1718.00	98.50%	100.00%	0.00%	1718.00	98.50%
2019	3	9/21/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1058.00	98.50%	100.00%	0.00%	1058.00	98.50%
2019	3	9/22/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1064.00	98.50%	100.00%	0.00%	1064.00	98.50%
2019	3	9/23/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1273.00	98.50%	100.00%	0.00%	1273.00	98.50%
2019	3	9/24/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1239.00	98.50%	100.00%	0.00%	1239.00	98.50%
2019	3	9/25/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1221.00	98.50%	100.00%	0.00%	1221.00	98.50%
2019	3	9/26/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1145.00	98.50%	100.00%	0.00%	1145.00	98.50%
2019	3	9/27/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1229.00	98.50%	100.00%	0.00%	1229.00	98.50%
2019	3	9/28/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1089.00	98.50%	100.00%	0.00%	1089.00	98.50%
2019	3	9/29/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1072.00	98.50%	100.00%	0.00%	1072.00	98.50%
2019	3	9/30/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1851.00	98.50%	100.00%	0.00%	1851.00	98.50%
2019	4	10/1/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1779.00	98.50%	100.00%	0.00%	1779.00	98.50%
2019	4	10/2/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1273.00	98.50%	100.00%	0.00%	1273.00	98.50%
2019	4	10/3/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1273.00	98.50%	100.00%	0.00%	1273.00	98.50%
2019	4	10/4/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1220.00	98.50%	100.00%	0.00%	1220.00	98.50%
2019	4	10/5/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1828.00	98.50%	100.00%	0.00%	1828.00	98.50%
2019	4	10/6/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1070.00	98.50%	100.00%	0.00%	1070.00	98.50%
2019	4	10/7/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1063.00	98.50%	100.00%	0.00%	1063.00	98.50%
2019	4	10/8/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1796.00	98.50%	100.00%	0.00%	1796.00	98.50%
2019	4	10/9/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1735.00	98.50%	100.00%	0.00%	1735.00	98.50%
2019	4	10/10/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1232.00	98.50%	100.00%	0.00%	1232.00	98.50%
2019	4	10/11/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1268.00	98.50%	100.00%	0.00%	1268.00	98.50%
2019	4	10/12/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1181.00	98.50%	100.00%	0.00%	1181.00	98.50%
2019	4	10/13/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1116.00	98.50%	100.00%	0.00%	1116.00	98.50%
2019	4	10/14/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1899.00	98.50%	100.00%	0.00%	1899.00	98.50%
2019	4	10/15/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1706.00	98.50%	100.00%	0.00%	1706.00	98.50%
2019	4	10/16/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1300.00	98.50%	100.00%	0.00%	1300.00	98.50%
2019	4	10/17/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1242.00	98.50%	100.00%	0.00%	1242.00	98.50%
2019	4	10/18/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1257.00	98.50%	100.00%	0.00%	1257.00	98.50%
2019	4	10/19/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1142.00	98.50%	100.00%	0.00%	1142.00	98.50%
2019	4	10/20/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1151.00	98.50%	100.00%	0.00%	1151.00	98.50%
2019	4	10/21/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1965.00	98.50%	100.00%	0.00%	1965.00	98.50%
2019	4	10/22/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1737.00	98.50%	100.00%	0.00%	1737.00	98.50%
2019	4	10/23/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1752.00	98.50%	100.00%	0.00%	1752.00	98.50%
2019	4	10/24/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1728.00	98.50%	100.00%	0.00%	1728.00	98.50%

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An	Trimestru	Data	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time(ms)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)
2019	4	10/25/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1894.00	98.50%	100.00%	0.00%	1894.00	98.50%
2019	4	10/26/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1241.00	98.50%	100.00%	0.00%	1241.00	98.50%
2019	4	10/27/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1153.00	98.50%	100.00%	0.00%	1153.00	98.50%
2019	4	10/28/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2033.00	98.50%	100.00%	0.00%	2033.00	98.50%
2019	4	10/29/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1869.00	98.50%	100.00%	0.00%	1869.00	98.50%
2019	4	10/30/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1899.00	98.50%	100.00%	0.00%	1899.00	98.50%
2019	4	10/31/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1995.00	98.50%	100.00%	0.00%	1995.00	98.50%
2019	4	11/1/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1950.00	98.50%	100.00%	0.00%	1950.00	98.50%
2019	4	11/2/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1221.00	98.50%	100.00%	0.00%	1221.00	98.50%
2019	4	11/3/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1200.00	98.50%	100.00%	0.00%	1200.00	98.50%
2019	4	11/4/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2008.00	98.50%	100.00%	0.00%	2008.00	98.50%
2019	4	11/5/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1901.00	98.50%	100.00%	0.00%	1901.00	98.50%
2019	4	11/6/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1299.00	98.50%	100.00%	0.00%	1299.00	98.50%
2019	4	11/7/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1748.00	98.50%	100.00%	0.00%	1748.00	98.50%
2019	4	11/8/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1278.00	98.50%	100.00%	0.00%	1278.00	98.50%
2019	4	11/9/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1158.00	98.50%	100.00%	0.00%	1158.00	98.50%
2019	4	11/10/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1111.00	98.50%	100.00%	0.00%	1111.00	98.50%
2019	4	11/11/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2102.00	98.50%	100.00%	0.00%	2102.00	98.50%
2019	4	11/12/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1904.00	98.50%	100.00%	0.00%	1904.00	98.50%
2019	4	11/13/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1914.00	98.50%	100.00%	0.00%	1914.00	98.50%
2019	4	11/14/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1937.00	98.50%	100.00%	0.00%	1937.00	98.50%
2019	4	11/15/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1823.00	98.50%	100.00%	0.00%	1823.00	98.50%
2019	4	11/16/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1245.00	98.50%	100.00%	0.00%	1245.00	98.50%
2019	4	11/17/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1193.00	98.50%	100.00%	0.00%	1193.00	98.50%
2019	4	11/18/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2168.00	98.50%	100.00%	0.00%	2168.00	98.50%
2019	4	11/19/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1905.00	98.50%	100.00%	0.00%	1905.00	98.50%
2019	4	11/20/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1995.00	98.50%	100.00%	0.00%	1995.00	98.50%
2019	4	11/21/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1883.00	98.50%	100.00%	0.00%	1883.00	98.50%
2019	4	11/22/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1928.00	98.50%	100.00%	0.00%	1928.00	98.50%
2019	4	11/23/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1237.00	98.50%	100.00%	0.00%	1237.00	98.50%
2019	4	11/24/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1190.00	98.50%	100.00%	0.00%	1190.00	98.50%
2019	4	11/25/2019	100.00%	0.00%	NA	98.50%	99.00%	1.00%	2253.00	98.50%	99.00%	1.00%	2253.00	98.50%
2019	4	11/26/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1928.00	98.50%	100.00%	0.00%	1928.00	98.50%
2019	4	11/27/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1903.00	98.50%	100.00%	0.00%	1903.00	98.50%
2019	4	11/28/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1941.00	98.50%	100.00%	0.00%	1941.00	98.50%
2019	4	11/29/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2110.00	98.50%	100.00%	0.00%	2110.00	98.50%
2019	4	11/30/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1738.00	98.50%	100.00%	0.00%	1738.00	98.50%
2019	4	12/1/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1250.00	98.50%	100.00%	0.00%	1250.00	98.50%
2019	4	12/2/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2282.00	98.50%	100.00%	0.00%	2282.00	98.50%
2019	4	12/3/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2119.00	98.50%	100.00%	0.00%	2119.00	98.50%
2019	4	12/4/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2130.00	98.50%	100.00%	0.00%	2130.00	98.50%
2019	4	12/5/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1874.00	98.50%	100.00%	0.00%	1874.00	98.50%
2019	4	12/6/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1963.00	98.50%	100.00%	0.00%	1963.00	98.50%
2019	4	12/7/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1746.00	98.50%	100.00%	0.00%	1746.00	98.50%
2019	4	12/8/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1231.00	98.50%	100.00%	0.00%	1231.00	98.50%
2019	4	12/9/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2203.00	98.50%	100.00%	0.00%	2203.00	98.50%

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An	Trimestru	Data	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time(ms)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)
2019	4	12/10/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2060.00	98.50%	100.00%	0.00%	2060.00	98.50%
2019	4	12/11/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2018.00	98.50%	100.00%	0.00%	2018.00	98.50%
2019	4	12/12/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2049.00	98.50%	100.00%	0.00%	2049.00	98.50%
2019	4	12/13/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2057.00	98.50%	100.00%	0.00%	2057.00	98.50%
2019	4	12/14/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1775.00	98.50%	100.00%	0.00%	1775.00	98.50%
2019	4	12/15/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1281.00	98.50%	100.00%	0.00%	1281.00	98.50%
2019	4	12/16/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2206.00	98.50%	100.00%	0.00%	2206.00	98.50%
2019	4	12/17/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2006.00	98.50%	100.00%	0.00%	2006.00	98.50%
2019	4	12/18/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2034.00	98.50%	100.00%	0.00%	2034.00	98.50%
2019	4	12/19/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1998.00	98.50%	100.00%	0.00%	1998.00	98.50%
2019	4	12/20/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2063.00	98.50%	100.00%	0.00%	2063.00	98.50%
2019	4	12/21/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1762.00	98.50%	100.00%	0.00%	1762.00	98.50%
2019	4	12/22/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1777.00	98.50%	100.00%	0.00%	1777.00	98.50%
2019	4	12/23/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2161.00	98.50%	100.00%	0.00%	2161.00	98.50%
2019	4	12/24/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1927.00	98.50%	100.00%	0.00%	1927.00	98.50%
2019	4	12/25/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1194.00	98.50%	100.00%	0.00%	1194.00	98.50%
2019	4	12/26/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1149.00	98.50%	100.00%	0.00%	1149.00	98.50%
2019	4	12/27/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2007.00	98.50%	100.00%	0.00%	2007.00	98.50%
2019	4	12/28/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1244.00	98.50%	100.00%	0.00%	1244.00	98.50%
2019	4	12/29/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1206.00	98.50%	100.00%	0.00%	1206.00	98.50%
2019	4	12/30/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1869.00	98.50%	100.00%	0.00%	1869.00	98.50%
2019	4	12/31/2019	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1152.00	98.50%	100.00%	0.00%	1152.00	98.50%
2020	1	1/1/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1056.00	98.50%	100.00%	0.00%	1056.00	98.50%
2020	1	1/2/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1018.00	98.50%	100.00%	0.00%	1018.00	98.50%
2020	1	1/3/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1713.00	98.50%	100.00%	0.00%	1713.00	98.50%
2020	1	1/4/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1079.00	98.50%	100.00%	0.00%	1079.00	98.50%
2020	1	1/5/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1071.00	98.50%	100.00%	0.00%	1071.00	98.50%
2020	1	1/6/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2096.00	98.50%	100.00%	0.00%	2096.00	98.50%
2020	1	1/7/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1846.00	98.50%	100.00%	0.00%	1846.00	98.50%
2020	1	1/8/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1894.00	98.50%	100.00%	0.00%	1894.00	98.50%
2020	1	1/9/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2049.00	98.50%	100.00%	0.00%	2049.00	98.50%
2020	1	1/10/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1794.00	98.50%	100.00%	0.00%	1794.00	98.50%
2020	1	1/11/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1146.00	98.50%	100.00%	0.00%	1146.00	98.50%
2020	1	1/12/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1086.00	98.50%	100.00%	0.00%	1086.00	98.50%
2020	1	1/13/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2139.00	98.50%	100.00%	0.00%	2139.00	98.50%
2020	1	1/14/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1941.00	98.50%	100.00%	0.00%	1941.00	98.50%
2020	1	1/15/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1925.00	98.50%	100.00%	0.00%	1925.00	98.50%
2020	1	1/16/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1895.00	98.50%	100.00%	0.00%	1895.00	98.50%
2020	1	1/17/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1793.00	98.50%	100.00%	0.00%	1793.00	98.50%
2020	1	1/18/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1192.00	98.50%	100.00%	0.00%	1192.00	98.50%
2020	1	1/19/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1094.00	98.50%	100.00%	0.00%	1094.00	98.50%
2020	1	1/20/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2231.00	98.50%	100.00%	0.00%	2231.00	98.50%
2020	1	1/21/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2099.00	98.50%	100.00%	0.00%	2099.00	98.50%
2020	1	1/22/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1987.00	98.50%	100.00%	0.00%	1987.00	98.50%
2020	1	1/23/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1895.00	98.50%	100.00%	0.00%	1895.00	98.50%
2020	1	1/24/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1939.00	98.50%	100.00%	0.00%	1939.00	98.50%

			PISP				Mobile Banking				Internet Banking			
An	Trimestru	Data	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time(ms)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)
2020	1	1/25/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1291.00	98.50%	100.00%	0.00%	1291.00	98.50%
2020	1	1/26/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1142.00	98.50%	100.00%	0.00%	1142.00	98.50%
2020	1	1/27/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2096.00	98.50%	100.00%	0.00%	2096.00	98.50%
2020	1	1/28/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1942.00	98.50%	100.00%	0.00%	1942.00	98.50%
2020	1	1/29/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1947.00	98.50%	100.00%	0.00%	1947.00	98.50%
2020	1	1/30/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1882.00	98.50%	100.00%	0.00%	1882.00	98.50%
2020	1	1/31/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2197.00	98.50%	100.00%	0.00%	2197.00	98.50%
2020	1	2/1/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1225.00	98.50%	100.00%	0.00%	1225.00	98.50%
2020	1	2/2/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1151.00	98.50%	100.00%	0.00%	1151.00	98.50%
2020	1	2/3/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1990.00	98.50%	100.00%	0.00%	1990.00	98.50%
2020	1	2/4/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1896.00	98.50%	100.00%	0.00%	1896.00	98.50%
2020	1	2/5/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1903.00	98.50%	100.00%	0.00%	1903.00	98.50%
2020	1	2/6/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1777.00	98.50%	100.00%	0.00%	1777.00	98.50%
2020	1	2/7/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1795.00	98.50%	100.00%	0.00%	1795.00	98.50%
2020	1	2/8/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1243.00	98.50%	100.00%	0.00%	1243.00	98.50%
2020	1	2/9/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1102.00	98.50%	100.00%	0.00%	1102.00	98.50%
2020	1	2/10/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2101.00	98.50%	100.00%	0.00%	2101.00	98.50%
2020	1	2/11/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1889.00	98.50%	100.00%	0.00%	1889.00	98.50%
2020	1	2/12/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1939.00	98.50%	100.00%	0.00%	1939.00	98.50%
2020	1	2/13/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1894.00	98.50%	100.00%	0.00%	1894.00	98.50%
2020	1	2/14/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1843.00	98.50%	100.00%	0.00%	1843.00	98.50%
2020	1	2/15/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1294.00	98.50%	100.00%	0.00%	1294.00	98.50%
2020	1	2/16/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1191.00	98.50%	100.00%	0.00%	1191.00	98.50%
2020	1	2/17/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2148.00	98.50%	100.00%	0.00%	2148.00	98.50%
2020	1	2/18/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1921.00	98.50%	100.00%	0.00%	1921.00	98.50%
2020	1	2/19/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1927.00	98.50%	100.00%	0.00%	1927.00	98.50%
2020	1	2/20/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1952.00	98.50%	100.00%	0.00%	1952.00	98.50%
2020	1	2/21/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1958.00	98.50%	100.00%	0.00%	1958.00	98.50%
2020	1	2/22/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1803.00	98.50%	100.00%	0.00%	1803.00	98.50%
2020	1	2/23/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1792.00	98.50%	100.00%	0.00%	1792.00	98.50%
2020	1	2/24/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2193.00	98.50%	100.00%	0.00%	2193.00	98.50%
2020	1	2/25/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1929.00	98.50%	100.00%	0.00%	1929.00	98.50%
2020	1	2/26/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1898.00	98.50%	100.00%	0.00%	1898.00	98.50%
2020	1	2/27/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2035.00	98.50%	100.00%	0.00%	2035.00	98.50%
2020	1	2/28/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2009.00	98.50%	100.00%	0.00%	2009.00	98.50%
2020	1	2/29/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1259.00	98.50%	100.00%	0.00%	1259.00	98.50%
2020	1	3/1/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1296.00	98.50%	100.00%	0.00%	1296.00	98.50%
2020	1	3/2/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2197.00	98.50%	100.00%	0.00%	2197.00	98.50%
2020	1	3/3/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2054.00	98.50%	100.00%	0.00%	2054.00	98.50%
2020	1	3/4/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1897.00	98.50%	100.00%	0.00%	1897.00	98.50%
2020	1	3/5/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1977.00	98.50%	100.00%	0.00%	1977.00	98.50%
2020	1	3/6/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1948.00	98.50%	100.00%	0.00%	1948.00	98.50%
2020	1	3/7/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1781.00	98.50%	100.00%	0.00%	1781.00	98.50%
2020	1	3/8/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1210.00	98.50%	100.00%	0.00%	1210.00	98.50%
2020	1	3/9/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2150.00	98.50%	100.00%	0.00%	2150.00	98.50%
2020	1	3/10/2020	100.00%	0.00%	NA	98.50%	99.00%	1.00%	2260.00	98.50%	99.00%	1.00%	2260.00	98.50%

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An	Trimestru	Data	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time(ms)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)
2020	1	3/11/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1974.00	98.50%	100.00%	0.00%	1974.00	98.50%
2020	1	3/12/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2010.00	98.50%	100.00%	0.00%	2010.00	98.50%
2020	1	3/13/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1941.00	98.50%	100.00%	0.00%	1941.00	98.50%
2020	1	3/14/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1294.00	98.50%	100.00%	0.00%	1294.00	98.50%
2020	1	3/15/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1240.00	98.50%	100.00%	0.00%	1240.00	98.50%
2020	1	3/16/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2193.00	98.50%	100.00%	0.00%	2193.00	98.50%
2020	1	3/17/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2027.00	98.50%	100.00%	0.00%	2027.00	98.50%
2020	1	3/18/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2042.00	98.50%	100.00%	0.00%	2042.00	98.50%
2020	1	3/19/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1965.00	98.50%	100.00%	0.00%	1965.00	98.50%
2020	1	3/20/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1910.00	98.50%	100.00%	0.00%	1910.00	98.50%
2020	1	3/21/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1238.00	98.50%	100.00%	0.00%	1238.00	98.50%
2020	1	3/22/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1775.00	98.50%	100.00%	0.00%	1775.00	98.50%
2020	1	3/23/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2195.00	98.50%	100.00%	0.00%	2195.00	98.50%
2020	1	3/24/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1944.00	98.50%	100.00%	0.00%	1944.00	98.50%
2020	1	3/25/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2020.00	98.50%	100.00%	0.00%	2020.00	98.50%
2020	1	3/26/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2094.00	98.50%	100.00%	0.00%	2094.00	98.50%
2020	1	3/27/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2074.00	98.50%	100.00%	0.00%	2074.00	98.50%
2020	1	3/28/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1799.00	98.50%	100.00%	0.00%	1799.00	98.50%
2020	1	3/29/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1196.00	98.50%	100.00%	0.00%	1196.00	98.50%
2020	1	3/30/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2297.00	98.50%	100.00%	0.00%	2297.00	98.50%
2020	1	3/31/2020	100.00%	0.00%	NA	98.50%	99.00%	1.00%	2251.00	98.50%	99.00%	1.00%	2251.00	98.50%
2020	2	4/1/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2054.00	98.50%	100.00%	0.00%	2054.00	98.50%
2020	2	4/2/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2140.00	98.50%	100.00%	0.00%	2140.00	98.50%
2020	2	4/3/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2165.00	98.50%	100.00%	0.00%	2165.00	98.50%
2020	2	4/4/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1744.00	98.50%	100.00%	0.00%	1744.00	98.50%
2020	2	4/5/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1229.00	98.50%	100.00%	0.00%	1229.00	98.50%
2020	2	4/6/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2149.00	98.50%	100.00%	0.00%	2149.00	98.50%
2020	2	4/7/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1998.00	98.50%	100.00%	0.00%	1998.00	98.50%
2020	2	4/8/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2024.00	98.50%	100.00%	0.00%	2024.00	98.50%
2020	2	4/9/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1982.00	98.50%	100.00%	0.00%	1982.00	98.50%
2020	2	4/10/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2074.00	98.50%	100.00%	0.00%	2074.00	98.50%
2020	2	4/11/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1288.00	98.50%	100.00%	0.00%	1288.00	98.50%
2020	2	4/12/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1262.00	98.50%	100.00%	0.00%	1262.00	98.50%
2020	2	4/13/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2713.00	98.50%	100.00%	0.00%	2713.00	98.50%
2020	2	4/14/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2335.00	98.50%	100.00%	0.00%	2335.00	98.50%
2020	2	4/15/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2130.00	98.50%	100.00%	0.00%	2130.00	98.50%
2020	2	4/16/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2180.00	98.50%	100.00%	0.00%	2180.00	98.50%
2020	2	4/17/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2063.00	98.50%	100.00%	0.00%	2063.00	98.50%
2020	2	4/18/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1783.00	98.50%	100.00%	0.00%	1783.00	98.50%
2020	2	4/19/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1286.00	98.50%	100.00%	0.00%	1286.00	98.50%
2020	2	4/20/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2151.00	98.50%	100.00%	0.00%	2151.00	98.50%
2020	2	4/21/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2093.00	98.50%	100.00%	0.00%	2093.00	98.50%
2020	2	4/22/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2013.00	98.50%	100.00%	0.00%	2013.00	98.50%
2020	2	4/23/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1990.00	98.50%	100.00%	0.00%	1990.00	98.50%
2020	2	4/24/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2077.00	98.50%	100.00%	0.00%	2077.00	98.50%
2020	2	4/25/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1747.00	98.50%	100.00%	0.00%	1747.00	98.50%

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An	Trimestru	Data	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time(ms)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)
2020	2	4/26/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1734.00	98.50%	100.00%	0.00%	1734.00	98.50%
2020	2	4/27/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2243.00	98.50%	100.00%	0.00%	2243.00	98.50%
2020	2	4/28/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2211.00	98.50%	100.00%	0.00%	2211.00	98.50%
2020	2	4/29/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2190.00	98.50%	100.00%	0.00%	2190.00	98.50%
2020	2	4/30/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2267.00	98.50%	100.00%	0.00%	2267.00	98.50%
2020	2	5/1/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2121.00	98.50%	100.00%	0.00%	2121.00	98.50%
2020	2	5/2/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1707.00	98.50%	100.00%	0.00%	1707.00	98.50%
2020	2	5/3/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1268.00	98.50%	100.00%	0.00%	1268.00	98.50%
2020	2	5/4/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2142.00	98.50%	100.00%	0.00%	2142.00	98.50%
2020	2	5/5/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2058.00	98.50%	100.00%	0.00%	2058.00	98.50%
2020	2	5/6/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1993.00	98.50%	100.00%	0.00%	1993.00	98.50%
2020	2	5/7/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1949.00	98.50%	100.00%	0.00%	1949.00	98.50%
2020	2	5/8/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1933.00	98.50%	100.00%	0.00%	1933.00	98.50%
2020	2	5/9/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1844.00	98.50%	100.00%	0.00%	1844.00	98.50%
2020	2	5/10/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1759.00	98.50%	100.00%	0.00%	1759.00	98.50%
2020	2	5/11/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2186.00	98.50%	100.00%	0.00%	2186.00	98.50%
2020	2	5/12/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2122.00	98.50%	100.00%	0.00%	2122.00	98.50%
2020	2	5/13/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2169.00	98.50%	100.00%	0.00%	2169.00	98.50%
2020	2	5/14/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2020.00	98.50%	100.00%	0.00%	2020.00	98.50%
2020	2	5/15/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2064.00	98.50%	100.00%	0.00%	2064.00	98.50%
2020	2	5/16/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1815.00	98.50%	100.00%	0.00%	1815.00	98.50%
2020	2	5/17/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1718.00	98.50%	100.00%	0.00%	1718.00	98.50%
2020	2	5/18/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2243.00	98.50%	100.00%	0.00%	2243.00	98.50%
2020	2	5/19/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2201.00	98.50%	100.00%	0.00%	2201.00	98.50%
2020	2	5/20/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2011.00	98.50%	100.00%	0.00%	2011.00	98.50%
2020	2	5/21/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1944.00	98.50%	100.00%	0.00%	1944.00	98.50%
2020	2	5/22/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2006.00	98.50%	100.00%	0.00%	2006.00	98.50%
2020	2	5/23/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1748.00	98.50%	100.00%	0.00%	1748.00	98.50%
2020	2	5/24/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1255.00	98.50%	100.00%	0.00%	1255.00	98.50%
2020	2	5/25/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2288.00	98.50%	100.00%	0.00%	2288.00	98.50%
2020	2	5/26/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2103.00	98.50%	100.00%	0.00%	2103.00	98.50%
2020	2	5/27/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2151.00	98.50%	100.00%	0.00%	2151.00	98.50%
2020	2	5/28/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1995.00	98.50%	100.00%	0.00%	1995.00	98.50%
2020	2	5/29/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2037.00	98.50%	100.00%	0.00%	2037.00	98.50%
2020	2	5/30/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1813.00	98.50%	100.00%	0.00%	1813.00	98.50%
2020	2	5/31/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1817.00	98.50%	100.00%	0.00%	1817.00	98.50%
2020	2	6/1/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2293.00	98.50%	100.00%	0.00%	2293.00	98.50%
2020	2	6/2/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2145.00	98.50%	100.00%	0.00%	2145.00	98.50%
2020	2	6/3/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2170.00	98.50%	100.00%	0.00%	2170.00	98.50%
2020	2	6/4/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1955.00	98.50%	100.00%	0.00%	1955.00	98.50%
2020	2	6/5/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2012.00	98.50%	100.00%	0.00%	2012.00	98.50%
2020	2	6/6/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1799.00	98.50%	100.00%	0.00%	1799.00	98.50%
2020	2	6/7/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1704.00	98.50%	100.00%	0.00%	1704.00	98.50%
2020	2	6/8/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2195.00	98.50%	100.00%	0.00%	2195.00	98.50%
2020	2	6/9/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2133.00	98.50%	100.00%	0.00%	2133.00	98.50%
2020	2	6/10/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2022.00	98.50%	100.00%	0.00%	2022.00	98.50%

			PISP				Mobile Banking				Internet Banking			
An	Trimestru	Data	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time(ms)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	KPI Account Info Response time	Obiectivele de disponibilitate setate (service level targets)
2020	2	6/11/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1993.00	98.50%	100.00%	0.00%	1993.00	98.50%
2020	2	6/12/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2142.00	98.50%	100.00%	0.00%	2142.00	98.50%
2020	2	6/13/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1747.00	98.50%	100.00%	0.00%	1747.00	98.50%
2020	2	6/14/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1296.00	98.50%	100.00%	0.00%	1296.00	98.50%
2020	2	6/15/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2273.00	98.50%	100.00%	0.00%	2273.00	98.50%
2020	2	6/16/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2101.00	98.50%	100.00%	0.00%	2101.00	98.50%
2020	2	6/17/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2138.00	98.50%	100.00%	0.00%	2138.00	98.50%
2020	2	6/18/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2055.00	98.50%	100.00%	0.00%	2055.00	98.50%
2020	2	6/19/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2121.00	98.50%	100.00%	0.00%	2121.00	98.50%
2020	2	6/20/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1774.00	98.50%	100.00%	0.00%	1774.00	98.50%
2020	2	6/21/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1293.00	98.50%	100.00%	0.00%	1293.00	98.50%
2020	2	6/22/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2241.00	98.50%	100.00%	0.00%	2241.00	98.50%
2020	2	6/23/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2149.00	98.50%	100.00%	0.00%	2149.00	98.50%
2020	2	6/24/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1990.00	98.50%	100.00%	0.00%	1990.00	98.50%
2020	2	6/25/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2069.00	98.50%	100.00%	0.00%	2069.00	98.50%
2020	2	6/26/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2023.00	98.50%	100.00%	0.00%	2023.00	98.50%
2020	2	6/27/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1796.00	98.50%	100.00%	0.00%	1796.00	98.50%
2020	2	6/28/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	1814.00	98.50%	100.00%	0.00%	1814.00	98.50%
2020	2	6/29/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2303.00	98.50%	100.00%	0.00%	2303.00	98.50%
2020	2	6/30/2020	100.00%	0.00%	NA	98.50%	100.00%	0.00%	2266.00	98.50%	100.00%	0.00%	2266.00	98.50%