



**IMPORTANT:**

This document is an integral part of the contract concluded between you and the Bank. Therefore, do not hesitate to ask any Vista Bank Branch to give you a copy whenever you consider it necessary.

You can consult the Rates, Terms and Conditions in force at any time, in any of the bank's units and on the Vista Bank website [www.vistabank.ro](http://www.vistabank.ro)

**These Rates, Terms and Conditions are valid starting from May 9, 2023.**

**Anexa 1 - Tarife, Termeni si Conditii Persoane Fizice valabila incepand din 9 Mai 2023**

*Annex 1 - Tariffs, Terms & Conditions Individuals valid starting with 9<sup>th</sup> May 2023*

<b>TARIFE, TERMENI ȘI CONDIȚII</b>		<b>RATES, TERMS AND CONDITIONS</b>	
<b>CONTURI CURENTE si CONTURI DE PLATI CU SERVICII DE BAZA</b>		<b>CURRENT ACCOUNTS and PAYMENT ACCOUNTS WITH BASIC SERVICES</b>	
Deschidere cont curent/ cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil	Fara comision	Opening current account/ payment account with basic services vulnerable/non-vulnerable Client	Free of Charge
Administrare cont curent <ul style="list-style-type: none"> <li>• nu se aplica pentru contul utilizat pentru plata ratelor lunare in cazul clientilor care solicita un produs de creditare si conturilor curente deschise anterior datei 28 octombrie 2019</li> <li>• nu se aplica conturilor in valuta in cazul clientilor care detin pachetul Standard sau Plus si conturilor in valuta in cazul clientilor care detin sume in conturile Vista Bank de minim 100 000 LEI sau echivalent in valuta</li> </ul>	5 LEI/ Luna in moneda contului	Current account administration <ul style="list-style-type: none"> <li>• does not apply for the account used for payments of the monthly installments in case of loans product requests and to the accounts opened before 28th October 2019</li> <li>• does not apply for foreign currency accounts for customers that have Standard or Plus Package and for foreign currency accounts for customers that have amounts in Vista Bank accounts of minimum 100 000 LEI or equivalent in foreign currency</li> </ul>	5 LEI/ month in the currency of the account
Administrare cont de plati cu servicii de baza consumator nevulnerabil	5 LEI/ luna	Payments account with basic services administration non-vulnerable customer	5 LEI/ month
Administrare cont de plati cu servicii de baza consumator vulnerabil	Fara comision	Payments account with basic services administration vulnerable customer	Free of Charge
Deschidere cont ESCROW	0,25% minim 100 EUR maxim 1.000 EUR	ESCROW account opening	0,25%, minimum 100 EURO maximum 1,000 EUR



Adminstrare Standard	Pachet Vista	5 LEI/Luna
Adminstrare Pachet Vista Plus		8 LEI/Luna
Adminstrare Pachet Vista Virare Venituri		Fara comision
Adminstrare Premium	Pachet Vista	Fara comision
Inchidere cont curent/ cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil		Fara comision
Extrase de cont curent/ cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil (lunare) trimise prin metoda agreata cu clientul Bancii:		
Posta/ Alta metoda agreata (inclusiv la sediul Bancii)		Fara comision
Extrase de cont trimise zilnic prin email (numai pentru cont curent)		20 EUR/ Luna
Extras suplimentar de cont (numai pentru cont curent)		3 EUR/ Extras
<b>TRANZACTII CU NUMERAR</b>		
Depunere numerar cont curent/ cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil		Fara comision
Comision depunere moneda pentru depunerile moneda lei si valuta EUR pentru sume de peste 20 lei sau echivalent		10% (min 5 lei/min 1 EUR)
Retragere numerar cont curent		1% min. 3 EUR pentru sume $\leq$ 500.000 LEI; 1,5% pentru sume $>$ 500.000 LEI

Standard administration	Vista administration	Package	5 LEI/month
Plus administration	Vista	Package	8 LEI/month
Income administration	Vista	Package	Free of Charge
Premium Package administration			Free of Charge
Closing a current account/ payment account with basic services vulnerable/non-vulnerable client			Free of Charge
Statements of Current Account/ Payment account with basic services for vulnerable/ non-vulnerable Consumer (monthly) sent by the method agreed with the Bank's client:			
Post/ Another mean agreed with Customer (including at the Bank's Premises)			Free of Charge
Account statements sent daily by email (only for the current account)			20 EUR/month
Additional account statement (only for the current account)			3 EUR/Account statement
<b>CASH TRANSACTIONS</b>			
Cash deposit to the Current Account/ payments account with basic services for vulnerable/ non-vulnerable Consumer			Free of Charge
Coin deposit fee for coin deposit lei and EUR for amounts exceeding 20 lei or equivalent			10% (min 5 lei/min 1 EUR)
Cash withdrawal Current Account			1%, min. 3 EUR for amounts $\leq$ 500.000 LEI; 1.5% for amounts $>$ 500.000 LEI



Retragere numerar cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil	Fara comision	Cash withdrawal from payments account with basic services vulnerable/non-vulnerable	Free of Charge
Retragere numerar a sumelor provenite din depozit (suma depozitului si/sau dobanda) in ziua scadentei pentru depozite la termen mai mare sau egal cu 1 Luna pentru cont curent/ cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil	Fara comision	Cash withdrawal on maturity day for amounts from deposits (amount of the deposit and/or interest) with a term of more than or equal to 1 month for the current account/ payment account with basic services vulnerable/non-vulnerable client	Free of Charge
Retragere numerar fonduri provenite din pensii	Fara comision	Cash withdrawal from pension funds	Free of Charge
Retragere numerar pentru sumele trase din credit, indiferent de data la care este tras creditul	Fara comision	Cash withdrawal for the amounts drawn from the credit, regardless of the date the credit is drawn	Free of Charge
Pentru orice <b>retragere de numerar pentru sume care depasesc 10.000 EUR sau echivalent</b> , Banca va fi instiintata cu cel putin o zi lucratoare in avans, inainte de ora 12.00.		The Bank shall be informed about any cash withdrawal for amounts exceeding EUR 10,000 or the equivalent, at least one business day in advance before 12.00 am.	
<b>Retragerile de numerar pentru sume care depasesc 10.000 EUR sau echivalent executate fara anunt prealabil</b>	30 EUR	For any cash withdrawals for amounts over 10,000 EUR or equivalent, without prior notice, there will be a 30 EUR charge.	30 EUR
Neridicarea sumelor programate a fi retrase si neexecutate Comisionul se va percepere pentru toata suma programata si neretrasa.	0,25%	Non withdrawals of the scheduled amounts not executed. The fee will be deducted for the whole amount scheduled and unexecuted	0,25%
<b>COSTURI AFERENTE UTILIZARII CARDULUI DE DEBIT</b>			
<b>Vista Visa Debit</b>			
Cost utilizare card pentru retragere numerar la ATM-urile Euronet	0	Card Usage for cash withdrawal at ATMs of Euronet	0
Cost utilizare card pentru retragere numerar la ATM-urile si ghisele bancilor pe teritoriul Uniunii Europene si Spatiului Economic European, pentru card atasat conturilor de plati cu servicii de baza, consumator vulnerabil/ nevulnerabil *	0	Card usage for cash withdrawals at ATMs and bank counters in the European Union and the European Economic Area for cards attached to payment account with basic services vulnerable/ non-vulnerable client*	0



\*Primele 10 (zece) operatiuni consecutive de plata efectuate pe teritoriul Uniunii Europene in cursul unei luni calendarisice (reprezentand plati efectuate la ghiseu si/sau internet banking si/sau operatiuni de plata prin card, inclusiv plati online) - pentru contul de plati cu servicii de baza consumator vulnerabil sunt fara comision.

Cost standard utilizare card pentru retragere numerar la ATM-urile si Ghiseele (POS-urile) de pe teritoriul Uniunii Europene si Spatiului Economic European	1% + 2,5 LEI/ tranzactie
Cost utilizare card pentru retragere numerar la ATM-uri si Ghiseele (POS-urile) din afara teritoriului Uniunii Europene si Spatiului Economic European	1,5% min. 10 LEI/ tranzactie
Cumparaturi la comercianti din Romania si din afara tarii	0
Comision conversie valutara pentru carduri emise in LEI	0,5% EUR, 2% alte monede
Comision conversie valutara pentru carduri emise in EUR	2%
Interogare sold la ATM-urile Euronet	0
Interogare sold la alte ATM-uri din tara si strainatate	0
Emitere card principal	0
Emitere card suplimentar	0
Reemitere card (plastic)	10 LEI
Inlocuire card pierdut/ furat	30 LEI
Reemitere PIN	10 LEI
Schimbare cod PIN	0
Extras de cont lunar	0
Extras de cont suplimentar (la cerere)	3 EUR/ Extras

\*The first 10 (ten) consecutive payment transactions performed within the European Union during a calendar month (representing payments at the counter and/or internet banking and/or card payment transactions, including online payments) - for a payment account with basic services - vulnerable client are free of commissions.

Standard Card usage cost for cash withdrawals at ATMs and counters (POS) in the European Union and the European Economic Area	1% + 2.5 LEI/transaction
Card usage cost for cash withdrawals at ATMs and Counters (POS) outside the territory of the European Union and the European Economic Area	1.5% min. 10 LEI/transaction
Shopping at merchants in Romania and abroad	0
Currency conversion fee for cards issued in LEI	0.5% EUR, 2% other currencies
Currency conversion fee for cards issued in EUR	2%
Balance inquiry at ATMs of Euronet	0
Balance inquiry at other ATMs in the country and abroad	0
Main card issuance	0
Supplementary card issuance	0
Card reissuance (plastic)	10 LEI
Lost/stolen card replacement	30 LEI
PIN reissuance	10 LEI
PIN code change	0
Monthly account statement	0
Additional account statement (by request)	3 EUR/statement



Emitere card in regim de urgență în străinătate	150 EUR în echivalent moneda
Dobanda descoperit de cont neautorizat	25 %
Comision anual administrare card principal/ secundar	15 LEI (nu se percep cardurile principale, parte din pachetul de produse)
Comision refuz nejustificat la plată	20 LEI
Limita zilnică utilizare card	10.000 LEI
Limita zilnică retragere numerar de la ATM-uri (inclusă în Limita zilnică utilizare card)	3.000 LEI
Număr zilnic tranzacții (ATM și POS)	10
<b>COSTURI AFERENTE UTILIZARII CARDULUI DE DEBIT</b>	
<b>Vista Visa Debit Platinum</b>	
Cost utilizare card pentru numerar la ATM-urile Euronet	0
Cost utilizare card pentru numerar la ATM-uri și Ghisele (POS-urile) de pe teritoriul Uniunii Europene și Spațiului Economic European	0
Cost utilizare card pentru numerar la ATM-uri și Ghisele (POS-urile) din afara teritoriului Uniunii Europene și Spațiului Economic European	1,5% minim 10 LEI
Cumpărături la comercianți din România și din afara țării	0
Comision conversie valută	2%
Interrogare sold la ATM-urile Euronet	0

Cost of emergency card issuance abroad	150 EUR in account
Unauthorized overdraft interest	25 %
Annual card administration fee, per principal/ secondary card	15 LEI (does not apply for principal cards part of products package)
Unjustified payment refusal	20 LEI
Daily limit	10,000 LEI
Cash daily limit (include in daily limit)	3,000 LEI
Daily number of transactions (POS and ATM)	10
<b>COSTS FOR THE USE OF DEBIT CARD</b>	
<b>Vista Visa Debit Platinum Card</b>	
Card usage for cash withdrawal at ATMs of Euronet	0
Card usage cost for cash withdrawals at ATMs and counters (POS) in the European Union and the European Economic Area	0
Card usage cost for cash withdrawals at ATMs and Counters (POS) outside the territory of the European Union and the European Economic Area	1.5% minim 10 LEI
Shopping at merchants in Romania and abroad	0
Currency conversion fee	2%
Balance inquiry at ATMs of Euronet	0



Interogare sold la alte ATM-uri din tara si strainatate	0
Emitere card principal	0
Emitere card suplimentar	0
Reemitere card (plastic)	45 LEI
Inlocuire card pierdut/ furat	45 LEI
Reemitere PIN	10 LEI
Schimbare cod PIN	0
Extras de cont lunar	0
Extras de cont suplimentar (la cerere)	3 EUR/ extras
Cost emitere card in regim urgență în străinătate	150 EUR în echivalent moneda de cont
Dobanda descoperit de cont neautorizat	25 %
Comision anual administrare card principal/ secundar	500 LEI/ card
Comision refuz nejustificat la plata	20 LEI
Limita zilnică utilizare card	40.000 LEI
Limita zilnică retragere numerar de la ATM-urile (inclusă în Limita zilnică utilizare card)	14.000 LEI
Număr zilnic tranzacții (ATM și POS)	30
<b>COSTURI AFERENTE UTILIZARII CARDULUI DE CREDIT</b>	
<b>Vista Visa Standard</b>	
Cost utilizare card pentru numerar la ATM-urile Euronet	2,75% minim 10 LEI/ 2 EUR

Balance inquiry at other ATMs in the country and abroad	0
Main card issuance	0
Supplementary card issuance	0
Card reissuance (plastic)	45 LEI
Lost/stolen card replacement	45 LEI
PIN reissuance	10 LEI
PIN code change	0
Monthly account statement	0
Additional account statement	3 EUR/ extras
Cost of emergency card issuance abroad	150 EUR in account currency equivalent
Unauthorized overdraft interest	25 %
Annual card administration fee, principal/ secondary card	500 LEI/ card
Unjustified payment refusal	20 LEI
Daily limit	40,000 LEI
Cash daily limit (include in daily limit)	14,000 LEI
Daily number of transactions (POS and ATM)	30
<b>COSTS FOR THE USE OF CREDIT CARD</b>	
<b>Vista Visa Standard</b>	
Card usage for cash withdrawal at ATMs of Euronet	2.75% minimum 10 LEI/ 2 EUR



Cost utilizare card pentru numerar la ATM-uri si Ghiseele (POS-urile) de pe teritoriul Uniunii Europene si Spatiului Economic European		Card usage cost for cash withdrawals at ATMs and counters (POS) in the European Union and the European Economic Area	
Cost utilizare card pentru numerar la ATM-uri si Ghiseele (POS-urile) din afara teritoriului Uniunii Europene si Spatiului Economic European		Card usage cost for cash withdrawals at ATMs and Counters (POS) outside the territory of the European Union and the European Economic Area	
Cumparaturi la comercianti din Romania si din afara tarii	0	Shopping at merchants in Romania and abroad	0
Comision conversie valutara pentru carduri emise in LEI	0,5% EUR, 2% alte monede	Currency conversion fee for cards issued in LEI	0.5% EUR, 2% other currencies
Comision conversie valutara pentru carduri emise in EUR	2%	Currency conversion fee for cards issued in EUR	2%
Interogare sold la ATM-urile Euronet	0	Balance inquiry at ATMs of Euronet	0
Interogare sold la alte ATM-uri din tara si strainatate	0	Balance inquiry at other ATMs in the country and abroad	0
Emitere card principal	0	Main card issuance	0
Emitere card suplimentar	0	Supplementary card issuance	0
Reemitere card (plastic)	10 LEI/ 2 EUR	Card reissuance (plastic)	10 LEI/ 2 EUR
Inlocuire card pierdut/ furat	30 LEI/ 6 EUR	Lost/stolen card replacement	30 LEI/ 6 EUR
Reemitere PIN	10 LEI/ 2 EUR	PIN re-issuance	10 LEI/ 2 EUR
Cost notificare credit restant	10 LEI/ 2 EUR	Overdue payment notification	10 LEI/ 2 EUR
Cost emitere card in regim urgență în străinătate	150 EUR	Cost of emergency card issuance abroad	150 EUR
Comision anual administrare card principal	0 LEI in primul an, 40 LEI/ 8 EUR pe card, incepand cu al doilea an	Annual principal card administration fee	0 LEI first year, 40 LEI/ 8 EUR per card, starting with the second year



Comision anual administrare card suplimentar	0 LEI in primul an, 10 LEI/ 2 EUR pe card incepand cu al doilea an
Comision refuz nejustificat la plata	50 LEI/ 10 EUR
Limita zilnica utilizare card	20.000 LEI/ 4.000 EUR
Limita zilnica retragere numerar de la ATM-uri (inclusa in Limita)	7.000 LEI/ 1.400 EUR
Numar zilnic tranzactii (ATM si POS)	15

**COSTURI AFERENTE UTILIZARII CARDULUI DE CREDIT**  
**Vista Visa Platinum**

Cost utilizare card pentru numerar la ATM-urile Euronet	2,75% minim 10 LEI/ 2 EUR
Cost utilizare card pentru numerar la ATM-uri si Ghiseele (POS-urile) de pe teritoriul Uniunii Europene si Spatiului Economic European	
Cost utilizare card pentru numerar la ATM-uri si Ghiseele (POS-urile) din afara teritoriului Uniunii Europene si Spatiului Economic European	
Cumparaturi la comercianti din Romania si din afara tarii	0
Comision conversie valutara	1%
Interogare sold la ATM-urile Euronet	0
Interogare sold la alte ATM-uri din tara si strainatate	0
Emitere card principal	0
Emitere card suplimentar	0

Annual supplementary card administration fee	0 LEI first year, 10 LEI/ 2 EUR per card starting with the second year
Unjustified payment refusal	50 LEI/ 10 EUR
Daily limit	20,000 LEI/ 4,000 EUR
Cash daily limit (include in daily limit)	7,000 LEI/ 1,400 EUR
Daily number of transactions (POS and ATM)	15

**COSTS FOR THE USE OF CREDIT CARD**  
**Vista Visa Platinum**

Card usage for cash withdrawal at ATMs of Euronet	2.75% minim 10 LEI/ 2 EUR
Card usage cost for cash withdrawals at ATMs and counters (POS) in the European Union and the European Economic Area	
Card usage cost for cash withdrawals at ATMs and Counters (POS) outside the territory of the European Union and the European Economic Area	
Shopping at merchants in Romania and abroad	0
Currency conversion fee	1%
Balance inquiry at ATMs of Euronet	0
Balance inquiry at other ATMs in the country and abroad	0
Main card issuance	0
Supplementary card issuance	0



Reemitere card (plastic)	45 LEI/ 9 EUR
Inlocuire card pierdut/ furat	45 LEI/ 9 EUR
Reemitere PIN	10 LEI/ 2 EUR
Cost emitere card in regim urgență în strainătate	150 EUR
Comision anual administrare card principal/ suplimentar	450 LEI /90 EUR pe card
Comision refuz nejustificat la plata	50 LEI/ 10 EUR
Limita zilnică utilizare card	Nelimitată
Limita zilnică retragere numerar de la ATM-uri (inclusă în Limita zilnică utilizare card)	20.000 LEI/ 4.000 EUR
Număr zilnic tranzacții (ATM și POS)	30

## CECURI SI BILETE LA ORDIN

Incasare de Cecuri si Bilete la Ordin in format electronic	
Creditare la incasare	4 LEI + 0,88 LEI (Comision Transfond)/ Instrument
Comision retragere instrument de pe circuit	18 LEI
Refuz cecuri/bilete la ordin neonorate la plata. Comisionul se va percepă și în caz de refuz total sau parțial.	18 LEI
Trase asupra altor Banci în valută	0,25% minim 20 EUR maxim 500 EUR
Plata Cecuri si Bilete la Ordin decontate in sistem electronic	
Până la 1.000 LEI	5,51 LEI

Card reissuance (plastic)	45 LEI/ 9 EUR
Lost/stolen card replacement	45 LEI/ 9 EUR
PIN reissuance	10 LEI/ 2 EUR
Emergency card issuance abroad	150 EUR
Annual card administration fee, principal/ supplementary	450 LEI /90 EUR per card
Unjustified payment refusal	50 LEI/ 10 EUR
Daily limit	Unlimited
Cash daily limit (include in daily limit)	20,000 LEI/ 4,000 EUR
Daily number of transactions (POS and ATM)	30

## CHEQUES AND PROMISSORY NOTES

Cheque Cashing and Promissory Notes in electronic format	
Collection of instruments	4 LEI + 0.88 LEI (Transfond Commission)/ Instrument
Debit Instrument withdrawal from collection	18 LEI
Refuse of payments of debit instruments. This commission will be charged even if the case of total or partial refusal.	18 LEI
Drawn on other Banks in foreign currency	0.25%, minimum 20 EUR maximum 500 EUR
Cheque Cashing and Promissory Notes in electronic format	
Up to 1,000 LEI	5,51 LEI



Intre 1.000 – 50.000 LEI	10.51 LEI
≥ 50.000 LEI	18 LEI
Plata Cecuri si Bilete la Ordin decontate in format vechi (prin Conventie)	20 LEI + 6 LEI (comision TransFonD decontare SWIFT)
Incasare Cecuri si Bilete la Ordin decontate in format vechi (prin conventie)	20 LEI
<b>Diverse comisioane privind Instrumentele de Debit</b>	
<b>Emitere carnet cec in LEI</b>	
1 Fila	2 LEI
25 File	50 LEI
Bilete la Ordin eliberate Clientilor	1 LEU/ Instrument
Serviciu custodie (leasing, etc.)	3 LEI/ Instrument
Investigatii cecuri in valuta	10 EUR + comisioane banci corespondente
Cecuri in valuta returnate neplatite	10 EUR + comisioane banci corespondente
<b>TRANSFERURI IN LEI</b>	
<b>Incasarri in favoarea Titularilor de cont curent/ cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil</b>	
Interbancare , inclusiv in regim instant	Fara comision
Intrabancare	Fara comision
<b>Plati</b>	
Intrabancare (comisioane suportate de ordonator) - Cont curent/ cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil	Fara comision

Between 1,000 – 50,000 LEI	10,51 LEI
≥ 50,000 LEI	18 LEI
Payment of Cheques and Promissory Notes settled in old format (settled through Convention)	20 LEI + 6 LEI (TransFonD SWIFT settlement fee)
Collection of Cheques and Tickets in old format (by convention)	20 LEI
<b>Miscellaneous commissions regarding Debit Instruments</b>	
<b>Cheques books in LEI issuing</b>	
1 Fold	2 LEI
25 Folds	50 LEI
Promissory Notes issued to Customers	1 LEU/instrument
Custody service (leasing, etc.)	3 LEI/instrument
Foreign currency cheques investigations	10 EUR + correspondent bank fees
Foreign currency cheques returned unpaid	10 EUR + correspondent bank fees
<b>LEI TRANSFERS</b>	
<b>Incomings for Current Account Holders/ Payment Account with basic services Vulnerable/ Non-vulnerable Consumer</b>	
Interbank, including instant incomigs	Free of Charge
Intrabank	Free of Charge
<b>Payments</b>	
Intrabank (charges are for the ordering party) Current Account Holders/ Payment Account with basic services Vulnerable/ Non-vulnerable Consumer	Free of Charge

### Interbancare\*

Primele 10 (zece) operatiuni de plata efectuate pe teritoriul Uniunii Europene in cursul unei luni calendarisice (reprezentand plati efectuate la ghiseu si/sau internet banking si/sau operatiuni de plata prin card, inclusiv plati online) - pentru **cont de plati cu servicii de baza consumator vulnerabil nu se percep comisioane.**

Incepand cu a 11-a (unsprezecea) tranzactie din luna, pentru consumatorul vulnerabil se vor percepe urmatoarele comisioane.

Aceste comisioane se aplica si pentru **cont curent/ cont de plati cu servicii de baza consumator nevulnerabil incepand cu prima tranzactie.**

Pana la 50.000 LEI, inclusiv in regim instant	15,51 LEI
≥ 50.000 LEI si urgente (orice suma)	30 LEI
Taxa de anulare plata	30 LEI
Taxa de anulare cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil	Fara comision
Investigatii cont curent	Cost real
Investigatii cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil	Fara comision
Plati efectuate ca urmare a indeplinirii obligatiilor in calitate de tert poprit cont curent/ cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil*	
Pana la 50.000 LEI	20 LEI
≥ 50.000 LEI	35 LEI
Comision instituire poprire	30 LEI pentru fiecare adresa infiintata

### Interbank settlement \*

The first 10 (ten) payment transactions performed within the European Union during a calendar month (representing payments at the counter and/or internet banking and/or card payment transactions, including online payments) - for **a payment account with basic services - vulnerable client are free of fees.**

Starting with the 11th (eleventh) transaction of the month, the following fees will be charged to the vulnerable client.

These fees apply also to the **current account / payment account with basic services - non-vulnerable client starting with the first transaction.**

Up to 50,000 LEI, including instant payments	15.51 LEI
≥ 50.000 LEI and Urgent payments (any amount)	30 LEI
Cancellation payment fee	30 LEI
Cancellation fee for the payment account with basic services - vulnerable/non-vulnerable Client	Free of Charge
Current account investigations	Real cost
Payment account investigations with basic services - vulnerable/non-vulnerable Client	Free of Charge
Payments made as a result of accomplishing the obligations as seized third party current account/payment account with basic services - vulnerable/non-vulnerable Consumer*	
Up to 50,000 LEI	20 LEI
≥ 50,000 LEI	35 LEI
Garnishment opening fee	30 LEI per each set up garnishment address



Investigatii privind platile care au fost executate de catre Banca ca urmare a indeplinirii obligatiilor in calitate de tert poprit	15 LEI
Plati din contul ESCROW*	
Pana la 50.000 LEI	100,51 LEI
≥ 50.000 LEI	106 LEI
<p>*Comisionul Transfond 0,51 LEI pentru platile &lt; 50.000 LEI, 0,45 LEI pentru platile instant &lt; 50.000 LEI si comisionul BNR de 6 LEI pentru platile ≥ 50.000 LEI sunt incluse.</p>	
<b>Ordine de plata documentare – conditionate (lei sau valuta)</b>	
Avizare	50 EUR
Modificari/ Anulari	25 EUR/ Operatiune
Plata	200 LEI
Emitere Ordin de Plata Conditionat pentru refinantare Card de Credit	Fara comision
Plata Ordin de Plata Conditionat pentru refinantare Card de Credit	Fara comision
La platile in LEI se adauga comisionul Transfond de 0,51 LEI pentru suma < 50.000 LEI si comisionul BNR de 6 LEI pentru sume ≥ 50.000 LEI.	
<b>TRANSFERURI IN VALUTA</b>	
<b>Incasari</b>	
In cazul incasarilor „in scope” se va credita contul clientului cu data de valuta din extrasul de cont al Bancii corespondente.	
Interbancare	Fara comision
Intrabancare	Fara comision

Investigation fee for the Payments made as a result of accomplishing the obligations as seized third party current account/ payment account with basic services - vulnerable/non-vulnerable	15 LEI
Payments from the ESCROW account*	
Up to 50,000 LEI	100.51 LEI
≥ 50,000 LEI	106 LEI
<p>*Transfond commission of 0.51 LEI for payments &lt; 50,000 LEI, 0.45 LEI for instant payments&lt;50.000 LEI and BNR commission of 6 LEI for payments ≥ 50,000 LEI are included.</p>	
<b>Documentary payment orders - conditional payment orders (lei or foreign currency)</b>	
Advice	50 EUR
Amendments/ Cancellations	25 EUR/Operation
Payment	200 LEI
Issuing of Conditional Payment Order for Refunding the Credit Card	Free of Charge
Payment of Conditional Payment Order for Refunding Credit Card	Free of Charge
For payments in LEI add the Transfond commission of 0.51 LEI for payments < 50,000 LEI and BNR commission of 6 LEI for payments ≥ 50,000 LEI	
<b>TRANSFERS IN FOREIGN CURRENCY</b>	
<b>Incomings</b>	
In the case of "in scope" receipts, the client's account will be credited with the date of currency from the corresponding bank statement.	
Interbank	Free of Charge
Intra-banking	Free of Charge



Plati		Payments	
In cazul platilor in Euro „in scope” (plati pe teritoriul Uniunii Europene si Spatiul Economic European numai cu optiunea SHA) – comisioanele se retin in echivalent Euro la cursul BNR de la data efectuarii platii		In case of “in scope” payments made within the European Union and the European Economic Area with the option SHA – the commissions will be taken in Euro equivalent at NBR exchange rate at the date of the payments	
Intrabancare	Fara comision	Intrabank	Free of Charge
Interbancare*		Interbank *	
Pana la 50.000 LEI echivalent EUR	15,51 LEI	Up to 50,000 LEI EUR equivalent	15.51 LEI
≥ 50.000 LEI echivalent EUR si urgente (orice suma)	30 LEI	≥ 50,000 LEI EUR equivalent and urgent payments (any amount)	30 LEI
*Comisioanele SEPA/TARGET 2 sunt incluse		*SEPA/TARGET 2 commissions are included	
Diferite operatiuni privind transferurile in valuta			
Speze pentru investigatii	Costuri reale	Investigation charges	Real costs
Taxa de anulare plata/modificare plata	30 LEI	Payment cancellation/amendment fee	30 LEI
In cazul platilor in valuta „out of scope” (plati in afara teritoriul Uniunii Europene si Spatiul Economic European) si platilor „in scope” (plati pe teritoriul Uniunii Europene si Spatiul Economic European) in alta valuta decat Euro		In the case of "out of scope" payments (payments outside the European Union and the European Economic Area) and "in scope" payments (payable within the European Union and the European Economic Area) in other currency than Euro	
Intrabancare	Fara comision	Intrabank	Free of Charge
Interbancare	0,20%, minim 20 EUR maxim 1.500 EUR + taxa SWIFT	Interbank	0.20%, minimum 20 EUR maximum 1,500 EUR + SWIFT fee
Diferite operatiuni privind transferurile interbancare in valuta			
Speze pentru investigatii	Costuri reale	Investigation Charges	Real costs
Taxa SWIFT	10 EUR	SWIFT fee	10 EUR



Taxa de urgență pentru plati cu data de valută aceeași zi	25 EUR
Taxa de anulare /modificare	30 LEI+Comisioanele bancilor corespondente
Comisioane optiunea OUR Banci corespondente	Maxim 25 EUR
<b>SCRISORI DE GARANTIE</b>	
<b>EMITEREA GARANTILOR CU DEPOZIT COLATERAL IN LEGATURA DIRECTA CU OPERATIUNILE FINANCIARE EFECTUATE DE BANCA PENTRU CLIENTII SAI</b>	
Comision pentru emiterea Scrisorii de Garantie	0,50%/ trimestru sau fractie din trimestru, minim 50 EUR
Comision urgență pentru emiterea Scrisorii de Garantie (in aceeași zi în care este înregistrată cererea de emisie L/G de la client)	30 EUR
Modificare	50 EUR
Plata	0,20 %, minim 100 EUR maxim 1.500 EUR + Taxa Swift
Comision anulare Scrisoare de Garantie	50 EUR
<b>GARANTII PRIMITE IN LEGATURA DIRECTA CU OPERATIUNILE FINANCIARE EFECTUATE DE BANCA PENTRU CLIENTII SAI</b>	
Avizare fără angajament din partea Bancii, dar incluzând verificarea semnăturilor	75 EUR

Emergency fee for payments with the same day value date	25 EUR
Cancellation/amendment fee	30 LEI+ Commissions of Correspondent Banks
Commissions of OUR option of Correspondent Banks	Maximum 25 EURO
<b>LETTERS OF BANK GUARANTEE</b>	
<b>ISSUING GUARANTEE WITH A COLLATERAL IN A DIRECT CONNECTION WITH FINANCIAL OPERATIONS PERFORMED BY THE BANK FOR ITS CLIENTS</b>	
Commission for issuing a Letter of Guarantee	0.50%/quarter or fraction of the quarter, minimum 50 EUR
Emergency commission for the issuance of the Letter of Bank Guarantee (the same day as the L/G issuance request from the client is registered)	30 EUR
Amendment	50 EUR
Payment	0.20 %, minimum 100 EUR, maximum 1,500 EUR+ Swift fee
Cancellation Fee	50 EUR
<b>GUARANTEES RECEIVED IN DIRECT CONNECTION WITH THE FINANCIAL TRANSACTIONS PERFORMED BY THE BANK FOR ITS CUSTOMERS</b>	
Advising without Bank commitment but including checking of signatures	75 EUR



Modificare fara angajament din partea Bancii incluzand anularea	50 EUR
Executarea garantiei la cererea Clientului	100 EUR
Comision de avalizare a Tratelor (Cambii/ Bilete la Ordin)	0,50 %/ trimestru sau fractie din trimestru, minim 100 EUR
Comision anulare Scrisoare de Garantie	50 EUR
Toate comisioanele, sumele minime si maxime pentru emiterea Scrisorilor de Garantie bancara stipulate pe trimestru inseamna ca intregul comision trimestrial se aplica de asemenea si pentru fractiunea de trimestru. Acestea se platesc anticipat, la inceputul tranzactiei.	
<b>INTERNET BANKING / MOBILE BANKING</b>	
Comision Lunar de Administrare	Fara comision
eTOKEN	Fara comision
<b>TRANSFERURI PRIN INTERNET BANKING /MOBILE BANKING</b>	
<b>LEI - cont curent/ cont de plati cu servicii de baza consumator vulnerabil/ nevulnerabil</b>	
Intrabancare	Fara comision
Interbancare*	
Pana la 25.000 LEI, inclusiv in regim instant	3 LEI
Intre 25.000 – 50.000 LEI, inclusiv in regim instant	4,5 LEI
≥ 50.000 LEI si urgente (orice suma)	16 LEI

Amendment without commitment of the Bank, including cancellation	50 EUR
Request on behalf of our Customer asking the issuing Bank to settle the guarantee amount	100 EUR
Availing commission (Bill of Exchange/ Promissory Notes)	0.50%/quarter or fraction of the quarter, minimum 100 EUR
Letter of Guarantee Cancellation Fee	50 EUR
All fees, minimum and maximum amounts for the issuance of quarterly Letters of Bank Guarantee mean that the entire quarterly commission also applies to the quarterly fee. They are paid in advance at the beginning of the transaction.	
<b>INTINTERNET BANKING / MOBILE BANKING</b>	
Monthly administration Fee	Free of Charge
eTOKEN	Free of Charge
<b>TRANSFER BY INTERNET BANKING/ MOBILE BANKING</b>	
<b>LEI - current account/ payment account with basic services - vulnerable/ non-vulnerable Client</b>	
Intrabank	Free of Charge
Interbank *	
Up to 25,000 LEI, including instant payments	3 LEI
Between 25,000 – 50,000 LEI, including instant payments	4.5 LEI
≥ 50,000 LEI and urgent transfers (any amount)	16 LEI



\*Comisionul Transfond de 0,51 LEI pentru platile < 50.000 LEI, 0,45 LEI pentru platile instant < 50.000 LEI si comisionul BNR de 6 LEI pentru platile  $\geq$  50.000 LEI sunt incluse.

## Valuta - numai pentru cont curent

Intrabancare	Fara comision
Transferuri interbancare* in Euro „in scope” (plati pe teritoriul Uniunii Europene si Spatiul Economic European numai cu optiunea SHA)	
Pana la 25.000 LEI echivalent Euro	3 LEI
Intre 25.000 – 50.000 LEI echivalent Euro	4,5 LEI
$\geq$ 50.000 LEI echivalent Euro si urgente (orice suma)	16 LEI

\*Comisionale SEPA/TARGET 2 sunt incluse

Transferuri interbancare „out of scope” (plati in afara teritoriului Uniunii Europene si Spatiului Economic European) si platilor „in scope” (plati pe teritoriul Uniunii Europene si Spatiul Economic European) in alta valuta decat Euro	0,15%, Min. 10 EUR, Max. 500 EUR + Taxa SWIFT
Taxa SWIFT	10 EUR

## SERVICIIS DIVERSE

### Inchiriere seif (platibil in avans)

Comision anual seif marime mica (dimensiuni: lungime 29,5 cm, inaltime 10 cm, adancime 53 cm)	250 EUR + TVA
Comision anual seif marime medie (dimensiuni: lungime 29,5 cm, inaltime 19,5 cm, adancime 53 cm)	300 EUR + TVA

\*Transfond commission of 0.51 LEI for payments < 50,000 LEI, 0.45 LEI for instant payments<50.000 LEI and BNR commission of 6 LEI for payments  $\geq$  50,000 LEI are included.

## Foreign currency - only for the current account

Intrabank	Free of Charge
Interbank payments* in Euro "in scope" (payable within the European Union and the European Economic Area only with the SHA option )	
Up to 25,000 LEI Euro equivalent	3 LEI
Between 25,000 – 50,000 LEI Euro equivalent	4.5 LEI
$\geq$ 50,000 LEI Euro equivalent and urgent transfers (any amount)	16 LEI

\*SEPA/TARGET 2 commissions are included

Interbank "out of scope" payments (payments outside the European Union and the European Economic Area) and "in scope" payments (payable within the European Union and the European Economic Area) in other currency than Euro	0.15%, Min. 10 EUR, Max. 500 EUR + SWIFT Fee
SWIFT fee	10 EUR

## MISCELLANEOUS SERVICES

### Safe deposit box rental (payable in advance)

Small safe deposit box (size: length 29.5 cm, height 10 cm, depth 53 cm) annual commission	250 EUR + VAT
Medium safe deposit box (size: length 29.5 cm, height 19.5 cm, depth 53cm) annual commission	300 EUR + VAT



Comision anual seif mare (dimensiuni: lungime 29,5 cm, inaltime 29,5 cm, adancime 53 cm)	350 EUR + TVA	Large safe deposit box (size: length 29.5 cm, height 29.5 cm, depth 53 cm) annual commission	350 EUR + VAT
Garantie pentru cheie (depozitul pentru garantie nu este purtator de dobanda)	350 EUR	Cash deposit the key (the guarantee deposit does not gather interest)	350 EUR
Investigatii in arhiva referitoare la tranzactii financiare efectuate de Banca pentru clientii sai (sub 1 an)	3 EUR/ Pagina	Archive investigations related to financial transactions performed by the Bank for its clients (for documents less than 1 year)	3 EUR/Page
Investigatii in arhiva referitoare la tranzactii financiare efectuate de Banca pentru clientii sai (peste 1 an)	5 EUR/ Pagina	Archive investigations related to financial transactions performed by the Bank for its clients (for documents more than 1 year)	5 EUR/Page
Verificare/confirmare/modificare fisa specimenelor de semnaturi.	10 LEI	Verification/confirmation/amend mend of authorized signatures.	10 LEI
Emitere confirmari pentru auditori	50 EUR + TVA	Confirmation letters for auditors	50 EUR + VAT
Scrisoare de bonitate bancara	50 EUR + TVA	Credit worthiness letter	50 EUR + VAT
Scrisoare de comfort bancar emisa fara angajament din partea Bancii	30 EUR + TVA	Comfort Letter issued without any responsibility of the Bank	30 EUR + VAT
Interogare CIP la cererea clientului	5 EUR/ solicitare	CIP interrogation based on customer's request	5 EUR/request
Transport de bani numerar	Negociabil	Cash transportation	Negotiable
Posta/ Curier (DHL, etc.)	Cost real	Post/Courier services (DHL, etc.)	Real cost
Taxa notificare (trimis prin curier)	Cost real	Notification fee (sent by courier)	Real cost
Notificari prin executor judecatoresc	Cost real (taxe executor)	Notifications by bailiff	Real cost (bailiff fees)
Portabilitate conturi de plati cu servicii de baza/ cont curent	Fara comision	Portability of payment accounts with basic services/ current account	Free of Charges

1. Pentru toate tranzactiile care nu apar in acest document, Banca va aviza Clientii asupra comisioanelor si spezelor aplicabile de la caz la caz.
2. Termenii si conditiile mentionate mai sus sunt subiect al conditiilor predominante pe piata si Banca isi rezerva dreptul de a le modifica in orice moment, unilateral, daca se considera necesar, urmand sa avizeze Clientul cu doua luni inainte ca aceste modificari sa intre in vigoare.
3. Cea mai recenta versiune a Tarifelor, Termenilor si Conditii, asa cum este afisata in incinta Bancii, este intotdeauna aplicabila. O copie a Tarifelor, Termenilor si Conditii poate fi solicitata in orice moment de la angajatii Bancii.
4. Toate comisioanele si spezele se vor taxa in valuta tranzactiei, cu exceptia cazurilor in care Clientul solicita altfel si Banca este de acord.
5. Aceste Tarife, Termeni si Conditii se refera la toate tranzactiile care sunt efectuate in relatie cu Banca, mai putin cele in baza unei facilitati de credit sau a altor intelegeri incheiate intre Client si Banca printr-o alta relatie contractuala.
6. Comisioanele exprimate in Euro se vor retine in Euro sau echivalent la cursul BNR din data tranzactiei.

1. For any transaction which does not appear on this booklet, the Bank will advise the customers of the applicable fees on a case by case basis.
2. The aforementioned terms and conditions are subject to the prevailing market conditions and the Bank reserves the right to amend the terms and conditions at any time at its sole discretion, if it deems it necessary and will notify the Client two months before the specific amendment enter into force.
3. The most recent version of the Tariffs, Terms and Conditions, as displayed in the Bank's premises, is always applicable. A copy of the Tariffs, Terms and Conditions can be requested from the Bank's employees at any time.
4. All fees, commissions and charges will be charged in the currency of the transaction, unless otherwise requested by the Customer and accepted by the Bank.
5. These Tariffs, Terms and Conditions apply to all the transactions, which are made in relation with the Bank, less those based on credit facilities, or all other contractual agreements entered concluded between the Client and the Bank.
6. The commissions expressed in Euro are to be held in Euro or equivalent at the NBR exchange rate from the date of transaction.